

Incident Report

TO BE COMPLETED IN THE EVENT OF INJURY OR PROPERTY DAMAGE
AND FAXED TO PROCLAIM ON 1300 858 329

TO BE FAXED TO:-

PROCLAIM
AND
ASSURITY PTY LTD

1300 858 329
07 3205 6610

Insured			
Policy Number			
Date Reported	/ /	Time Reported	: : am pm
Exact Location			
Date of Incident	/ /	Time of Incident	: : am pm Day of Week
Incident Report Completed by			
Incident Reported to			
Time Incident Location Inspected	: : am pm	Inspected By	

PART 1: Injured Persons Details

Full Name _____
Address _____
Home Phone _____ Business Phone _____ Mobile Phone _____
Date of Birth _____ (Approx age if DOB unknown) Male Female
 Walking Stick Glasses Carrying Goods Intoxicated Other Impairments

PART 2: Witness* Details

* Eyewitnesses who witnessed the incident; circumstantial witnesses who witnessed the events leading up to or following the incident. Provide additional witness details on attachment.

Full Name _____
Address _____
Home Phone _____ Business Phone _____ Mobile Phone _____
Witness Type Eye Witness Circumstantial Witness
Relationship to Injured Person _____
If more than one Witness Please provide details

If any Other Party responsible Please provide details

PART 3: Personal Injury Details

Part of the body injured

- Head & Neck Back & Trunk Shoulder Hands / Fingers Feet & Toes
 Eyes or Face Hip Arms / Wrists Knee

If Other or Multiple please describe _____

Nature of Injury

- Multiple Dislocation Major Bruising (Disabling) Minor Concussion
 Fracture Ligament Damage Minor Cur/Laceration (no stitches) Concussion/Unconscious (serious)
 Sprain Minor Bruise (not disabling) Cut/Laceration (requiring stitches) Superficial
 No Apparent Injury

If Other please describe _____

PART 3: Personal Injury Details

Description of and sequence of events leading up to the Incident (as described by injured party)

Description of Incident (by you or independent witness including an un-biased view on whether the injured person contributed to the injury)

Was injured Person taken to: Treatment by First Aider Doctor/Hospital Ambulance

Name of First Aider attending Contact Phone

If Third Party/Contractor at fault:

Third Party/Contractor Name

Third Party/Contractor Insurance Details

PART 4: Property Damage (Complete if there is property damage)

Item Damaged

Details

If viewed and by whom

Photos taken and by whom

PART 5: Location of Incident (Please tick appropriate box)

- | | | | | |
|---|--|--|-------------------------------------|---------------------------------------|
| <input type="checkbox"/> Car Park | <input type="checkbox"/> Food Areas | <input type="checkbox"/> Internal Ramp | <input type="checkbox"/> Stairs | <input type="checkbox"/> Restaurants |
| <input type="checkbox"/> Car Park Ramps | <input type="checkbox"/> Dance Floor | <input type="checkbox"/> Childrens Play Area | <input type="checkbox"/> Escalators | <input type="checkbox"/> Gaming Areas |
| <input type="checkbox"/> Bar | <input type="checkbox"/> Entrance/Exit | <input type="checkbox"/> Balcony | <input type="checkbox"/> Elevators | <input type="checkbox"/> Other |
| <input type="checkbox"/> Toilet Areas | <input type="checkbox"/> Office Areas | | | |

PART 6: Type of Incident (Please tick appropriate box)

Slip and Fall of Person Cause

- | | | | | |
|--|---|---|--|--|
| <input type="checkbox"/> Chips | <input type="checkbox"/> Other Food | <input type="checkbox"/> Person Running | <input type="checkbox"/> Uneven Floor | <input type="checkbox"/> Car Park Stops/Bollards |
| <input type="checkbox"/> Ice Cream | <input type="checkbox"/> Vomit | <input type="checkbox"/> Lack of Barrier | <input type="checkbox"/> Tripped over Object | <input type="checkbox"/> No Apparent Reason |
| <input type="checkbox"/> Beverage | <input type="checkbox"/> Slippery Floor Surface | <input type="checkbox"/> Rainwater on Floor | <input type="checkbox"/> Steps/Stairs | <input type="checkbox"/> Other |
| <input type="checkbox"/> Vegetable/Fruit items | <input type="checkbox"/> Inadequate Lighting | <input type="checkbox"/> Barrier/Signs | | |

Or Caught In

- | | | | |
|-------------------------------|------------------------------------|---|--------------------------------|
| <input type="checkbox"/> Door | <input type="checkbox"/> Machinery | <input type="checkbox"/> Escalator/Elevator | <input type="checkbox"/> Other |
|-------------------------------|------------------------------------|---|--------------------------------|

Stepping on or Striking Against

- | | | | | |
|---|--------------------------------|---|---|--------------------------------|
| <input type="checkbox"/> Display Stands | <input type="checkbox"/> Doors | <input type="checkbox"/> Sharp Edges/Protruding Objects | <input type="checkbox"/> Escalator/Elevator | <input type="checkbox"/> Other |
|---|--------------------------------|---|---|--------------------------------|

PART 6: Type of Incident Continued

Other

- | | |
|---|---------------------------------------|
| <input type="checkbox"/> Falling Objects (please describe) <input type="text"/> | <input type="checkbox"/> Water Damage |
|---|---------------------------------------|

Type of Surface

- | | | | |
|-----------------------------------|---------------------------------|-----------------------------------|--|
| <input type="checkbox"/> Marble | <input type="checkbox"/> Tile | <input type="checkbox"/> Carpet | <input type="checkbox"/> Speed Hump |
| <input type="checkbox"/> Terrazzo | <input type="checkbox"/> Timber | <input type="checkbox"/> Bitumen | <input type="checkbox"/> Dirt/Grass/Garden |
| <input type="checkbox"/> Slate | <input type="checkbox"/> Vinyl | <input type="checkbox"/> Concrete | <input type="checkbox"/> Other |

Was the Injured Person Reasonable Upset Agressive

Relevant Comments

Cleaner on Duty *Please attach a written statement from Cleaner (if appropriate)*

Name of Cleaner on Duty

Cleaning Supervisor

Time Location last Inspected

Time Location last Cleaned

Record Of Incident

- | | | |
|---|--------------------------------|-------------------------------|
| <input type="checkbox"/> Video/Closed Circuit | <input type="checkbox"/> Photo | <input type="checkbox"/> None |
|---|--------------------------------|-------------------------------|